



## HomeOwnership Update

April 19, 2018

### MetaSource MetaWorx System Upgrade

Effective Monday, April 30, 2018, the MetaSource MetaWorx system will be upgraded. On Friday, April 27, 2018 at 2:00 EDT, Titan/MetaSource will stop accepting file submission and stop work on all live files. All files in process at that time will transition to the new system. Beginning Monday, April 30, all files will be in the MetaWorx system and the current Cerberyx system will no longer be operable.

Titan has added several trainings throughout April for lenders who have not yet had a chance to become familiar with the new process or want to refresh their knowledge from a previous session.

Session	Date/Time
56A (Admin Only)	Wednesday 4/18 10:00 AM ET
64 (Admin Only)	Friday 4/20 12:00 PM ET
65 (Admin Only)	Monday 4/23 10:00 AM ET
66	Tuesday 4/24 11:30 AM ET
67	Tuesday 4/24 1:30 PM ET
68 (Admin Only)	Tuesday 4/24 3:30 PM ET
69 (Admin Only)	Wednesday 4/25 10:00 AM ET
70	Wednesday 4/25 12:00 PM ET
71	Wednesday 4/25 2:00 PM ET
72 (Admin Only)	Thursday 4/26 9:30 AM ET
73	Thursday 4/26 11:30 AM ET
74	Thursday 4/26 1:30 PM ET
75 (Admin Only)	Thursday 4/26 3:30 PM ET
76 (Admin Only)	Friday 4/27 10:00 AM ET

Please reach out to MetaSource or MassHousing with any questions. MetaSource can be reached via email at [support2@metasource.com](mailto:support2@metasource.com) or by phone at 866-412-9180-Option #6. MassHousing's Lender Assistance line is 888-843-6432-Option #3.

Thank you for your patience during this transition.

