



HomeOwnership Announcement

January 2, 2018

New Titan System Training Calendar

As a follow up to Announcement 2017.10 regarding the Titan System Upgrade, we have attached a full training calendar for January and February. The new platform, MetaSource's TLCWorx will replace the (Titan) Cerberyx system. Lender trainings will commence on January 9, 2018.

Lenders submitting loans to MetaSource for more than one housing agency only need to attend the training once. To schedule training, please click on the following link:

[TLCWorx PR \(4.0\) Training Registration Form](#)

- Enter all information on the form and submit. If you wish to receive a response, please check the box at the bottom of the form to receive a copy.
- Please type "Part of Group" in the 'Question / Feedback' box if you will be calling in as part of a group (i.e., with others from a conference room). NOTE: We will still need the individual registration for each attendee.
- Each attendee must submit their training registration **at least 2 days before** their training session.
- Meeting invites (containing sign-on information), will be sent out no later than the night before the training.
- Due to the number of attendees, we will start all trainings at the start time identified for each training session. Please sign in to the Webinar, and dial in to the meeting ten (10) minutes before the start of the session.

Friday training sessions will be initiated by the respective housing agency, and a housing agency representative will schedule training appointments directly with Patrick Marsh of Metasource - pmarsh@metasource.com

Type any question(s) into the 'Question / Feedback' box near the bottom of the training registration form. If you have a question after you've already submitted your training registration form, then email it to support2@metasource.com putting "TLC Worx Training Question" in the 'Subject:' line when doing so.

HO Announcement | 2018.1



www.emasshousing.com

January

2018

Metasource TLC Worx

Training Calendar – Times listed are Eastern Standard Time

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9 10:00 AM 12:00PM 2:00 PM & 4:00PM	10 9:30 AM 11:30 AM 2:30 PM	11 11:00 AM 1:00 PM 3:00PM	12 Friday – By appointment only through Housing agency.	13
14	15	16 10:00 AM 12:00PM 2:00 PM	17 11:00 AM 1:00 PM 3:00PM	18 9:30 AM 11:30 AM 1:30 PM & 3:30 PM	19 Friday – By appointment only through Housing agency.	20
21	22	23 11:00 AM 1:00 PM 3:00PM	24 9:00 AM 11:00 PM 1:00PM & 3:00 PM	25 9:30 AM 11:30 AM 1:30 PM	26 Friday – By appointment only through Housing agency.	27
28	29	30 10:00 AM 12:00PM 2:00 PM	31 9:00 AM 11:00 PM 1:00PM & 3:00 PM			

February

2018

Metasource TLC Worx

Training Calendar – Times listed are Eastern Standard Time

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 9:30 AM 11:30 AM 2:30 PM	2 Friday – By appointment only through Housing	3
4	5	6 10:00 AM 12:00PM 2:00 PM & 4:00PM	7 9:30 AM 11:30 AM 2:30 PM	8 11:00 AM 1:00 PM 3:00PM	9 Friday – By appointment only through Housing agency.	10
11	12	13 10:00 AM 12:00PM 2:00 PM	14 11:00 AM 1:00 PM 3:00PM	15 9:30 AM 11:30 AM 1:30 PM & 3:30 PM	16 Friday – By appointment only through Housing agency.	17
18	19	20	21	22	23	24
25	26	27	28			